



INDIAN MEDICAL ASSOCIATION HOSPITAL BOARD OF INDIA HQs.



Respected senior members, leaders & colleagues,
Greetings from **Team IMA HBI HQs. 2022-24 !**

As you are aware, the leadership in healthcare delivery has slowly and steadily been passing into the hands of entrepreneurs of all backgrounds and the medical profession is at risk of being relegated to the sidelines.

The pre-eminent and dominant position of medical professionals in this vital sector needs to be redefined and emphasized.

The issues pertaining to the healthcare establishments have become increasingly complex and have aggravated in variety and intensity.

IMA Hospital Board of India, a wing of IMA, is committed to represent and safeguard the interests of all healthcare institutions and their personnel along with many other objectives.

Some of the **objectives of HBI** are:

- 1) To assist and equip all healthcare institutions to provide quality healthcare by various means, including accreditation.
- 2) To represent and safeguard the interests of all healthcare institutions and their personnel,
- 3) To monitor and intervene in all legislations regarding hospitals being considered by the Parliament or State legislatures.
- 4) To represent and negotiate, on behalf of the hospitals, the issues of concern to the hospitals with Governments and other appropriate local, state, national and international authorities.
- 5) To develop, adapt and endorse standards and protocols for hospital services.

In continuation of our continuous efforts to achieve the above objectives, we are planning to do the following activities in the year 2022-24.

Your suggestions are most welcome.

Thank you.



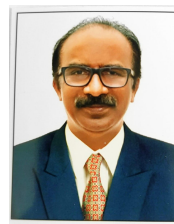
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Activities Planned :-

- 1) National Summits on BMW, Fire, Hospital Registration, CEA, Insurance, etc.;
- 2) Liaisoning with Govt. to bring out changes in respective Acts/Rules and Regulations;
- 3) Quarterly HBI e - magazine;
- 4) NABH Entry Level Certification Drive Phase III;
- 5) Common Platform For Purchasing Hospital Consumables & Equipments;
- 6) Hospital Consultancy Services;
- 7) Starting Various Courses like Hospital Administration, Equipment Maintenance, OT Assistant, etc.

(Please Turn Over)

“Modules Of IMA HBI HQs.”

(“The Best Way To Predict The Future Is To Create It.”)

IMA HBI is committed to empower & prepare our hospitals to face challenges posed by the changing scenario in healthcare because of the altered attitudes of law makers, authorities, judiciary, society, police personnels & media towards modern medicine doctors.

Following **modules** to be implemented, through **IMA HBI local branch subchapters** as per local preferences, by providing guidance & training to the doctors and hospital staff on.....

- 1)COMMUNICATION SKILLS** - Ineffective communication ignites verbal abuse;
- 2)DOCUMENTATION SKILLS** - Improper documentation leads to conviction in court cases;
- 3)SYNERGY & COGNITIVE EMPATHY** among members for benefit of each one;
- 4)VARIOUS INSURANCES RELATED TO HOSPITAL** appropriate choice for sound sleep;
- 5)MEDICAL JOUSTING PREVENTION CELL** to STOP the menace of bad mouthing which leads to most of the hospital violence & court cases;
- 6)MEDICOLEGAL CELL** with following objectives...
 - 1.To impart basic medicolegal knowledge to IMA members.
 - 2.To train IMA members to be ethically & legally correct in daily practice.
 - 3.To boost confidence in common IMA members to face any medico legal situation in routine practice.
 - 4.To suggest such changes in practicing medicine which may either nullify or minimise adversities caused by a particular legal order.
- 7)PUBLIC AWARENESS AGAINST LEGAL JARGON** including law implementing authorities, politicians, lawmakers, judiciary, police personnel, media et al by all possible means.
- 8)RECIPROCAL PUBLIC GRIEVANCE REDRESSAL CELL** to resolve complaints through proper counseling and across the table interaction with the aggrieved patients and concerned medical professionals, and vice-a-versa.
- 9)ASSAULTERS’ STUDY & RESPONSE CELL** to formulate and implement a well planned customised strategy of response to neutralise assaulters of all sorts e.g. some -leaders of political parties, -reporters, -Police personnel, -social workers, -authorities, -public figures, etc.
- 10)VIOLENCE AGAINST DOCTORS** - to provide training to members and their staff on all aspects.. i.e. prevention, anticipation, preparing for, handling and post-event response to any incident of abuse / violence.
- 11)HEALTHCARE DELIVERY TO BE LEAD BY MEDICAL PROFESSION** - A doctor should be THE LEADER of the team in any given hospital.
- 12)STRONGER HBI MEANS STRONGER UNITED HOSPITAL OWNERS** - Unity of hospitals pan India under the banner of IMA HBI is the need of time to show our strength to get our demands fulfilled.

IMA HBI needs manpower and expertise to do its work. It is the duty of each and every hospital owner to contribute. Please choose the work in the area of your interest and start under the guidance of HBI. Issue based work groups will be formed to handle issues at hand.

Strong local branch subchapters are needed to coordinate the work with HBI State Chapters and percolate the benefits to the hospital owners.

You are requested to come forward and take at least one responsibility.

Join IMA - Mentally, Physically & Financially,

Justify IMA - From The Bottom Of Heart, &

Jai IMA - For It Supports Our Self Respect & Livelihood.